

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

Data Provided

When reporting academic year data, campuses should use data from academic years. Community based courses per year should correlate with 2017-2018 data.

When reporting institutional data, be sure to identify the semester and year with which the data corresponds. Data should not be older than 2017-2018. For example, if your institution participated in the 2017-2018 Academic Year, you would report data from the 2017-2018 Academic Year.

or prohibit the use of this information for other research purposes.

Community Engagement Definition

Community engagement describes the collaboration between institutions of higher education and their communities (local, regional/state, national, global) for the mutually beneficial creation and exchange of knowledge and resources in a context of partnership and reciprocity.

The purpose of community engagement is the partnership (of knowledge and resources) between the academy and the public and private sectors to enrich scholarship, research, and creative inquiry; advance learning; prepare educated, engaged citizens; strengthen democratic values and institutions; and contribute to the public good.

Community engagement describes activities that are undertaken with community partners to address shared problems and opportunities. In community engagement there are collaborative community-campus definitions of problems, solutions, and opportunities. Community engagement requires processes in which academics recognize, respect, and value the knowledge and skills of community partners and that are designed to serve a public purpose. Community engagement involves the active participation of individuals, groups, and organizations involved to understand and collaboratively address issues of mutual concern.

Community engagement is shaped by relationships between those in the institution and those in the community. These relationships are grounded in the qualities of reciprocity, mutual respect, shared authority, and trust. These relationships are by their very nature trans-disciplinary (knowledge transcends disciplines), place-based (where the strengths, skills, and knowledges of the community are legitimized). Community engagement assists campuses in fulfilling their civic purpose through the promotion of social justice, the creation and dissemination of knowledge, and through the cultivation of democratic values, skills, and dispositions.

First Time Classification: The Carnegie Foundation Teaching

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Applicant's Contact Information

Please provide the contact information of the individual submitting this application.

Title

Director, Center for Civic Engagement

Institution

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I. Campus and Community Context

A. Campus:

Provide a description of your campus that will help to provide a context for understanding how the mission of the college is enacted in a way that fits the culture and mission of the campus. You may want to include information about the following:

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

(community college, land grant, medical college, faith-based, etc.), size (undergraduate enrollment), history and founding, demographics of student population served, and other features. You may want to consult your campus's IPEDS data (<https://nces.ed.gov/ipeds/Home>) or Carnegie Classification data (<http://carnegieclassifications.iu.edu/lookup/lookup.php>).

Salem State University (SSU), established in 1854, is a comprehensive master's university located in Massachusetts, primarily serving the region known as Boston's North Shore. SSU serves approximately 10,000 students from Essex County cities and towns and many regional organizations over its 165-year history.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

First Time Classification: The Carnegie Foundation Teaching

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A.1 Does the institution indicate that community engagement is a (or vision)?

Yes

A.1.1 Quote the mission or vision:

"Salem State's mission is to provide a high quality, student-centered community of learners to contribute responsibly and creatively to resource to advance the region's cultural, social, and economic development."

As indicated above, the university's mission statement identifies student-centered and high-quality education; (2) an inclusive, connected campus community; and (3) a commitment to give back, to act on the needs of the North Shore and the greater community.

The university's vision states: "We serve the communities of the North Shore and the Commonwealth with a more globally aware and culturally diverse campus environment."

"Civic engagement: We forge mutually enriching relationships with the Commonwealth, our neighbors, and the economic vitality of our region, the Commonwealth of Massachusetts."

In 2014, the Massachusetts Department of Higher Education published its first annual report, which focuses the Commonwealth's efforts on three goals: 1) Increase the number of students graduating with degrees and certificates; 2) Close Achievement Gaps, and 3) Attract and Graduate More Students from Underrepresented Groups. In addressing the Big 3, SSU has taken a social justice and community engagement approach to success: the university's six-year graduation rate for the 2017-2018 academic year increased by 3.5 points over the previous year. While the university's 58% graduation rate is lower than the state average of 61%, it is higher than the 54% graduation rate for students only. Salem State's 2017-18 graduation rate for students of color is 70%. Of these numbers, Salem State has emerged as one of the top universities in the country for Latino student success with a 46.7% Latino graduation rate. The university has received support from the non-profit advocacy group, the Education Trust.

To help close achievement gaps, SSU is part of several community engagement programs. The Commonwealth Dual Enrollment Partnership and the 100 Males to College program are two examples. The Commonwealth Dual Enrollment Partnership allows underrepresented students to take college courses for free or at a reduced cost. SSU's 100 Males to College program received \$100,000 in external funding to support young men of color from Holy Cross and Lawrence.

To attract and graduate more students from underserved populations, the university has made changes to its admissions process to include a test-optional component. The test-optional policy allows students to choose whether or not to submit scores for the SAT, thereby addressing historical inequities in college admissions that have favored students who perform well on the examination, such as low-income, first generation students. In the fall of 2016, approximately 25.3% of SSU's undergraduate students received financial aid to make attendance possible for students who might not otherwise afford to attend college.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

A.2 Does the institution formally recognize community engagement and celebrations?

Yes

A.2.1 Describe examples of campus-wide awards and celebrations of community engagement:

SSU has dozens of community-engagement awards, including:
Alumni Rising Star Award: Established in 2013 by the Salem State University Foundation, the Alumni Rising Star Award recognizes alumni who have received their degree and are already making significant contributions to greater society through their work.

Civic Engagement Hall of Fame: The Hall of Fame induction ceremony honors individuals who have provided outstanding service provided to the external community by faculty, staff, and students. Inductees are given the opportunity to select a community partner organization or university to support a cause that is of importance to them.

Criminal Justice Department Civic Engagement Award: The Department of Criminal Justice recognizes two undergraduate students in the department, one male and one female, for exemplary service in support of community agencies, social justice organizations, and other non-profits.

Friend of the Earth Award: Each year, two to three Friend of the Earth Award winners are selected during Earth Days Week. The recipient(s), which include local and national organizations, are determined by the Earth Days Steering Committee, which is made up of faculty, staff, students, and Healthlink, a local environmental organization.

The Kenneth J. McIlraith Awards: These awards are given to students who demonstrate extraordinary leadership and social awareness in community and civic engagement. The awards are intended to reflect and signify the outstanding contributions that students make to the university.

Media and Communication Civic Engagement Award: The Department of Media and Communication awards one civic engagement award to undergraduate students each year. The award is open to all media and communication majors and is for students who demonstrate a commitment to contributing to the positive welfare of others both locally and globally. Examples of activities that may be included activism, philanthropy, volunteerism or other types of community involvement.

MLK Leadership Awards: These are presented annually to honor one individual or group of individuals who are members of the Salem State University community for their outstanding and significant contributions to the promotion of equality as exemplified by Dr. King.

Senior Awards: Each year, graduating seniors apply for one of two Senior Awards. The Senior Awards are highly competitive, representing the culmination of academic and extracurricular achievement at Salem State. Demonstration of involvement in co-curricular activities is required of all award recipients. Many of the award recipients selected describe their activities as being a combination of academic and extracurricular.

First Time Classification: The Carnegie Foundation Teaching

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For SSU's First Year Day of Service, faculty, staff, students, alumni, and community partners meet to reflect on their experiences. Small group meetings with community partners are held to elicit feedback that shape projects and programs. Large group meetings are held during the event; a large group reflection/sharing session is held the day before the event. Reunions are held, which always include an opportunity to reflect and make suggestions for improvement. Data from these events are examined longitudinally to compare Day of Service cohorts to their peers for future improvements and persistence.

Informal assessment mechanisms include community perceptions that are shared with the university. These include CCE summer institute community partner luncheons, among the staff of the President's Office, the Civic Engagement Committee, Community Advisory Board, South Shore Neighborhood Advisory Committee, related student organization leaders, and recent graduates. These informal perceptions serve as a critical feedback loop as part of the on-going cycle of continuous improvement to align university and community shared goals and objectives.

B.2 Does the institution aggregate and use all of its assessment data to inform community engagement?

Yes

B.2.1 Describe how the data is used:

If you are using a systematic mechanism for hearing community attitudes, perceptions, and needs, the institution summarizes and reports the data. We also expect a description of how the data is used to inform institutional actions such as budgeting, strategic priorities, program improvement, and resource allocation. This includes the solving or resolution of areas of conflict with community. A description of these uses should include examples such as lists, cases, anecdotes, narratives, media articles, annual reports, research or publications, and illustrations of application of the community perception and outcome data.

Assessment data specific to community engagement are used to inform university strategic planning, annual review, professional development, accreditation reporting, grant and award proposals, neighborhood and community relations, marketing efforts, neighborhood and community relations, day program planning and management decisions, and state-wide civic learning and service programs.

Community engagement assessment data are used to inform the university strategic planning process, as explicated in Question C3 below. For programs where community-engagement is a core component of the academic process, like social work and education, assessment data are used in academic program reviews and to inform reciprocal partnerships that benefit students and community partners. Aggregated data from these assessments have been used in professional development workshops, like the summer Institute for Civic Learning, which teaches faculty and staff how to develop and execute civic learning and critical thinking skills. The Institute has a focus on establishing mutually beneficial and reciprocal partnerships.

Community engagement data are also incorporated into the regional New England Commission on Higher Education (NECHE) accreditation self-studies. Aggregated data are also used in applying for the President's Higher Education Honor Roll for Community Service and a silver seal in the NECHE Civic Learning and Service Challenge, and grants, like \$1 million from the Cummings Foundation for the Center for Civic Learning and Engagement and \$40,000 from the National Endowment for the Humanities to build a public history archive.

Community engagement results are shared at SSU Neighborhood Advisory Committee meetings, neighborhood and community relations. Results from these assessments are also used in the university's regional marketing efforts by the university to promote the extent of community engagement and service-learning courses. To aid in continuous improvement efforts and day-to-day decision making, data are also presented at different campus forums, including: the University Senate, meetings of academic deans, department chairs, and university administrative units.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

partner breakfasts, Enrollment Management and Student Life meetings, the Civic Assessment Committee, Academic Leadership Committee, Collaboration Day, and intranet. Lastly, a multi-campus aggregation of assessment data was collected for the Engagement conference to support the state-wide assessment of civic learning.

C. Institutional Communication:

C.1 Does the institution emphasize community engagement as part of its framework? For example, in public marketing materials, websites, Yes

C.1.1 Describe the materials that emphasize community engagement.

Community engagement is a core focus of the Salem State brand and examples. As the digital gateway to SSU, the website emphasizes as an essential component of the university's brand identity and publication of the Vision statement and Strategic Plan on the web commitment to serving the communities of the North Shore, creating diverse campus environment, and undertaking systemic change. The engagement as a core value of the institution.

In addition to the website, marketing materials also reinforce SSU engagement through new student orientation packets, the SSU Admissions Material/Viewbook, the President's welcome back letter, university social media (Facebook, LinkedIn, Snapchat, Flickr, Instagram, and YouTube), a publication, in which civic engagement, social justice, and connection are third goal. In the 2017-2021 strategic plan publication, civic responsibility is a successful implementation for all of the strategic goals. The Center for Civic Engagement creates marketing materials that emphasize the importance of community engagement, such as brochures, posters, fliers, website, public Canvas page, programs, and events.

2017-18 news coverage of Salem State focuses on community engagement, volunteer events with local organizations, community college sustainability, Build-a-Bed challenge, mentorship program, Veterans Day observance, campus, teaching tolerance, Darwin festival, political op-eds, faculty research, Law Center, faculty seminars on children's rights, and alternative sentencing programs.

The university social media accounts generally try to promote large open to the public, such as speaker panels on ballot issues. The posts related to service initiatives, like the Build-A-Bed event or especially when stories from the local news are posted. The President from their individual accounts when they attend civic engagement accounts like @SalemStateCCE, @LifeatSSU, @FYSuccess, and @attend speaker events, register to vote, participate in service, etc.

First Time Classification: The Carnegie Foundation
Teaching

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

sustainability and historic and cultural resources. Recently, Salem State has focused on local and regional issues such as Youth at Risk, civic responsibility, veterans' issues, and addiction recovery (p. 18).

Civic Responsibility: Salem State has a historic commitment to civic responsibility. The university has a long history of involvement in the community, particularly in Salem, Massachusetts. Salem State has been involved in various community projects, such as the Salem Maritime National Historic Site, the Salem Witch Trials Memorial, and the Salem History Center. The university has also been involved in local issues, such as the Salem Red Sox baseball team and the Salem Common. Salem State has a strong commitment to civic responsibility, and it is reflected in its mission statement and its various programs and initiatives.

First Time Classification: The Carnegie Foundation Teaching

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advised by two bodies: 1) a 15-person Civic Engagement Committee and 2) a 20-member Civic Engagement Council. The Civic Engagement Committee includes CCE staff, 15 community members, one faculty member and two student members with ample space for programming and planning and adjacent to a readily-available meeting room. The Civic Engagement Council is composed of SSU's first African-American graduate and education social activist, Charlotte Haze, and other community members. The Civic Engagement Committee will serve as the primary body for developing and implementing the university's Strategic Plan to promote civic engagement, social justice, and connection to the community through research, education, and supporting programs that connect students, faculty, staff, and alumni to the greater Sacramento area.

The LEAD (Leadership, Engagement, Advocacy and Diversity) Office is located student clubs and organizations. LEAD currently has a temporary director and an assistant director. LEAD's mission targets the engagement of students in leadership development, advocacy, and diversity. The office supports a leadership institute and peer network initiatives like BEES (Bold, Engaged, Empowered Students), Brotherhood, which encourage active engagement and broader social awareness. It also oversees various groups whose members engage in community service and engagement activities such as the Student Government Association, the Community Service Initiative, Colleges Against Honorary, and various fraternities and sororities.

The Executive Vice President's Office promotes and coordinates civic engagement, Management and Student Life. The Assistant Dean of Enrollment Management is responsible for the Office of Civic Engagement. In addition, this office advises the Community Service Initiative, which involves students in more than two thousand hours of service annually.

The Alumni Association's Civic Engagement Committee works on several initiatives, including service activities, volunteering with students on campus, organizing community hosting drives for local non-profits in need. There are 36 members of the Alumni Association involved in this role in civic engagement. In addition, other alumni volunteer affinity groups host events on campus and off-campus needs. A major community event is the Alumni Association's Homecoming, which celebrates and mobilizes the thousands of Salem State alumni, students, faculty, and staff to improve their community through service.

E.2 Are internal budgetary allocations dedicated to supporting ins-community?

Yes

E.2.1 Describe the source (percentage or dollar amount) of these permanent, and how it is used:

The purpose of all the questions in this section is to assess the level of institutional support in terms of dedicated financial resources. Please provide the amount or percentage of primary investment and ongoing costs of the infrastructure described in E.1 as well as community engagement, including but not limited to internal incentive grants, faculty service-learning, scholarships and financial aid related directly to community engagement projects, programs, and activities. Do not include embedded costs of learning courses in their standard workload.

Both permanent and temporary sources of funding are annually dedicated to su

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

The Salem State Alumni Association allocates 80% of its annual budget to provide departmental sponsorships and external community sponsorships in addition to

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

E.4 Is fundraising directed to community engagement?

Yes

E.4.1 Describe fundraising activities directed to community engagement.

Please describe institutional fundraising goals and activities pursued by offices, foundations, and other entities that support institutional foundations that are focused on community engagement. Student foundations that are focused on community engagement may be included.

During 2017-2018, crowdfunding technology allowed for several successful community engagement projects:

Global Community

Graduate Program in Occupational Therapy (\$10,000): Students of the Salem State University Graduate Program in Occupational Therapy donated a total of \$10,000 to four local and global non-profit organizations: Cross of Peabody, Make-A-Wish Foundation, Vanishing White Matter Family Foundation, and Dogs. Each organization received \$2,500 as a result of extensive fundraising efforts.

Nursing Service Trip in Jamaica (Alternative Spring Break) (\$4,204): The School of Nursing supported a service trip where students were able to assess health disparities and recommend sustainable interventions to alleviate those disparities.

National Community

Congressional internships crowdfunding (\$25,000): The Political Science Department has sent students as interns in congressional offices on Capitol Hill every year but one since 2009. In 2015-2016 and 2016-2017, the department raised \$25,000. These funds, along with contributions from the department, funded the internships of six students since this fundraising drive. An additional \$25,000 was raised in 2019.

Alternative Spring Break (\$10,000): Students traveling to Texas and South Carolina participated in alternative spring break trips.

National Young Feminist Leadership (NYFL) Conference (\$5,405): The Bates Center for Women and Girls at Salem State University raised \$5,405 to send delegations of students to the NYFL Conference in Washington, D.C.

Puerto Rico Community Service Trip (\$1,703): In the wake of the terrible devastation from Hurricane Maria, the Salem State Latin American Student Organization raised funds to travel to Puerto Rico to bring food to the hardest hit areas and repair buildings and animal shelters.

Regional Community

Generation Games (\$2,252): Students requested support for the organization and participation in Generation Games. Through a multi-faceted partnership with Rotterdam University in the Netherlands, students worked collaboratively with professionals locally and around the world in bringing people together in sports and games.

Build-A-Bed (\$915): Students raised money to fund a bed-building program. This provided an opportunity to build usable beds, providing our regional homeless population a place to sleep.

Major Gifts

Viking Warrior Day (\$34,082): The first annual Viking Warrior Day brought together faculty, staff, and friends both on campus and virtually for a day of giving. \$34,082 was raised through donations. These donations support student scholarships, equipment for faculty and staff, international study abroad, service opportunities, and internships for students.

Student Advocacy and Food Pantry (\$10,334): Several donors were moved by the need

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

homelessness at Salem State. Gifts were made to support the Student Advocacy Center, which has had a significant impact on the institution's ability to help the university community with the most pressing needs.

E.5 Does the institution invest its financial resources in the community?
Yes

E.5.1 Describe specific financial investments and how they are aligned with the institution's mission and strategic plan.

In this question, we are asking specifically about financial investments in community activities/projects, and related infrastructure, often in the context of volunteerism. Examples might be a campus purchasing a van for a community-based organization that employs volunteers; a campus donating or purchasing computers for an after-school program run by a local organization; a campus investing a portion of its endowment portfolio in a local non-profit organization that supports community development. (Note: PILOT payments do not include PILOT payments unless they are specifically designated for community development.)

The university's most recent economic impact report (2014) showed that Salem State University contributed over \$827 million in economic activity to the state of Massachusetts, over \$443 million in Essex County, and over \$100 million in the City of Salem. In addition, SSU supports its community partners financially, largely through events it hosts or supported:

- " City of Salem (\$3500): Planning Department Intern, Traffic Island Sponsorship
- " Healing Abuse Working for Change (HAWC) (\$1000): Sponsorship for their Annual Fundraiser
- " Essex County Community Foundation (\$1000): Annual Breakfast Sponsorship
- " Northeast Arc (\$1000): Annual Dinner Sponsorship
- " North Shore Community Development Coalition (\$1000): No Place Like Home Sponsorship
- " LEAP for Education (\$1000): Annual Event Sponsorship
- " Salem Rotary Club (\$1000): Annual Dinner Sponsorship
- " Boys & Girls Club (\$1000): Annual Event Sponsorship

The Enterprise Center (EC) is housed at SSU and was created to serve as a small business incubator. The EC provides local businesses lower-cost rent, office space, support from the university's faculty and staff, and access to the university as a potential client (if services are applicable) while providing support for community partnerships and community development. The EC was also established to provide support to the city by allowing the building to remain on the city's tax roll after the university moved out of the building.

The university provides financial resources through the Dual-Enrollment Program, which allows students to take college courses while still in high school. These programs are funded by grants and offered free to high school students. In addition, the university's School of Sciences have grants that offer courses at regional high schools. Faculty who teach these courses receive compensation for their work. The grant and students are allowed one grant-funded course per semester. The university has provided grants to Salem High School and Salem Academy Charter School students. In the 2016-17 academic year, 10 students from Salem High School and 5 from Salem Academy Charter School, benefitted from this program.

The university also is party to a Services in Lieu of Taxes (SILOT) agreement with the City of Salem. This agreement was created to determine the areas of common interest between the City and the university, and to support and mutually fund such activities. On average, for the past few fiscal years, the university's contribution to the SILOT is estimated at \$650,000. University contributions include direct, in-kind, revenue-generating contributions.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

E.6 Do the business operations of the campus as an anchor institution support local community development agendas through hiring, purchasing, and procurement?

Yes

E.6.1 Please describe business operation practices tied to the local economy.

This question is asking specifically about how the campus practices in the areas of procurement align with and are an intentional complement to the institutional commitment to local community development. This can include programs to encourage/support minority vendors, among many other practices that contribute to the context for successful community engagement.

According to the institution's most recent economic impact report (2014), Salem State University's economic impact to the local economy was \$136 million across Massachusetts and totaled over \$43 million in state-wide purchases. In 2014, Salem State employed 2,251 individuals with a payroll in excess of \$99 million. Of this, 177 resided in Salem, 1,116 resided in Essex County, and 948 resided outside of Massachusetts.

SSU students also have a large impact on the local economy. The university estimates that the spending of 1,116 student living off-campus over a nine-month term. With 1,116 students living off-campus in Essex County, millions of dollars annually fuel the economy of the North Shore. The economic impact was \$48 million in Salem, \$136 million in Essex County, and \$562 million in Massachusetts.

Salem State's Cat Cove Marine Laboratory (CCML) specializes in aquaculture research and development, which provides significant economic value to eastern coastal cities and towns. Since 2000, nearly 100,000 pounds of fish have been produced and distributed to more than 40 communities in MA. CCML is the sole provider of fish to the region and one of only two such facilities on the East Coast. Annually, CCML shares a modest portion of its production with K-12 teachers and schools in MA at no cost, including Bourne High School, Cape Cod Community College, and Wilmington H.S.

Additionally, Salem State engages the local community with their business operations. " SERV: All university employees who have worked for at least 6 months may apply to volunteer in the community for up to 10 hours per month during work hours to volunteer in the community.

" Project Search: Northeast Arc has partnered with Salem State University since 1979 to provide job training and placement services for adults with disabilities. Project SEARCH runs on campus for nine months each year, providing job training and placement services for adults with disabilities.

" Salem State permits Salem residents use of 100 spaces in the university's parking lots during snow emergencies.

" Salem State offers free admission to Salem residents for all of its athletic events.

" The university provides mutual aid from university police to city police.

" The university provides no-cost training for police officers and participation in community events, such as the Salem Police Department's Citizens' Academy.

" The City and its departments use university space at no cost for public events.

" SSU is a founding and active member of the North Shore Alliance for Economic Development, which is a key engine for the regional economy.

" Salem State representatives serve on several local boards and commissions that support the local economy, such as the Salem Chamber of Commerce, Salem Cultural Council Board, and the Salem Partnership.

F.6 Tracking, Monitoring, and Measurement on a campus-wide basis.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

Yes

F.1.1 Describe systematic campus-wide tracking or documentation

The purpose of the questions in this section is to estimate sustainability of community engagement. The institution monitors and records engagement's multiple forms. Tracking and documenting engagement is an indication of institutional value for and attention to engagement. Keeping systematic records indicates the institution is striving to realize potential benefits to the institution. Please use language that indicates an established or occasional or partial recording of community engagement activities. This applies to the description of active and ongoing mechanisms such as a database, annual survey, accountability/responsibility. You may also describe the types of information being tracked, service-learning courses, numbers of courses, identity and numbers of partners, based research projects, etc.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

quality, depth, and breadth of civic learning outlined in syllabi, usually across these five evidentiary categories.

The Student Government Association (SGA) requires all funded student organizations to complete at least one community service project to maintain their funding. The SGA asks that each organization provide a statement of required participants: student organizations are simply asked to provide a brief statement if possible and report the project and number of hours involved.

The CCE's definition of civic engagement includes a focus on reciprocal relationships between students and the community that address public issues and enhance academic learning. Based on the Carnegie Foundation's classification, the CCE defines civic engagement as:

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

measuring impact as an institution or as a member institution of a collective impact.

For each question in this section, please answer for outcomes and impacts.

The purpose of the questions is to assess the sustainability of engagement at your institution. This includes the frequency of data collection, the scope of the assessment (from individual student to estimating outcomes and impacts of community engagement on varied constituents of the institution). When institutions engage with communities, we expect there will be different expectations for different constituents (e.g., students, faculty, staff, and partners). These expectations may vary from institution to institution and may be implicit or explicit. The outcomes and impacts of engagement can include both positive and negative effects for all partners. Thus, there is potential for both expected outcomes and impacts and unexpected outcomes and impacts.

For each constituent group identified below we are asking for a description of the assessment mechanism(s) used to conduct the impact assessment, the frequency of data collection, a general overview of findings, and at least one significant key finding for both Student Outcomes and Impacts:

F.4.1 Indicate the focus of these systematic campus-wide assessments and the key finding for both Student Outcomes and Impacts:
First, describe the assessment mechanism(s) such as interviews, surveys, course evaluations, schedule for data collection, and the key questions that shaped the design of the assessment. Wide approaches, robust student samples, data collection over time, and a summary of findings that illustrate impacts or outcomes on factors such as but not limited to academic learning, self-awareness, communication skills, social/civic responsibility, etc. Impact findings should include the number of students involved or of students' enthusiasm for service-learning.

The university has multiple assessment mechanisms in place to gather data about student outcomes. These include Learning Outcome Scorecards; external accreditation or a regularly-scheduled assessment process through the Middle States Commission on Higher Education (MSC) sponsored by AAC&U and SHEEO, which assesses student outcomes across the curriculum applying the LEAP VALUE rubrics. Other mechanisms used to assess student outcomes include tracking longitudinal retention data between non-participants and participants in the First Year Experience program; administering standardized instruments cyclically, including Mapworks (each semester), the Campus Climate Survey (three year cycle), and the Campus Climate Survey; gathering surveys and qualitative data from community partners; and surveying participants in major annual programs, such as the Service-Learning Institute, Spring Break trips, Let's Move Salem!, Advocacy Day, and First Year Day of Service.

One in-depth example of systematic assessment of student outcomes and impacts is the National Survey of Student Engagement (NSSE). While the NSSE is currently being administered this semester, the most recent data available are from 2016. NSSE surveys first-year and senior students near the end of their college experience. The survey measures the level of academic challenge, experiences with faculty, learning with peers, and involvement in activities defined in NSSE as the time and energy that students devote to their studies and other activities (e.g., work, family, 2008). Furthermore, Salem State included the Civic Engagement module as an optional component of the survey.

NSSE also assesses institutional resources, courses, and other learning opportunities that matter to student learning, such as service-learning, among other high-importance items. In 2016, 2016 SSU first-year (FY) and senior (SR) students reported higher levels of engagement in activities related to the mission of the university, such as preparing a diverse community of learners; contributing responsibly to a global society; and advancing social, economic, and environmental well-being.

" Institutional emphasis on attending events that address important social, economic, and environmental issues.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

discussion and raised their interest in social responsibility as it intersected with critically-engaged civic learning (CECL): social justice, power dynamics, communication, and sustainability.

F.4.3 Indicate the focus of these systematic campus-wide assessments and key finding for both Community Outcomes and Impacts as it relates to outcomes:

First, describe the mechanism and schedule for data collection regarding impact areas of focus that guided the design of the mechanism. Describe how the campus goals and objectives. Mechanisms may include but are not limited to interviews and evaluation studies. We realize that this focus can be multidimensional in terms of location (e.g., local, regional, national, international, country, etc.) and encourage a comprehensive response that reflects and is consistent with the community goals for engagement. We are looking for measures of change, impact, and satisfaction, including but not limited to partner satisfaction.

Systematic campus-wide assessment mechanisms for community outcomes and impacts include the CCE's annual survey of regional community partners as well as surveys and feedback from community partners through major annual programs.

One in-depth example of systematic campus-wide assessment for community outcomes is the Midway Giving Back (MGB). The Center for Civic Engagement and First-Year Experience at Salem State University's First-Year Day of Service program. Over 350 first-year and transfer students volunteered at 34 sites across six regional communities in 2017. The main goal of MFGB is to promote social justice, and to create an opportunity for new students to feel connected to their local communities. In each of the last three years, post-surveys of community partners have included questions about participant reflections, and follow-up survey items have been used to gauge the experience of learning outcomes. These data are collected immediately after MFGB concludes. The survey instruments focus on participant experiences and the community service mission.

Community partner feedback in 2017 included:

- " 100% of community partners felt MFGB went extremely well.
- " 100% of community partners agreed that participants helped them meet the mission of their organization.
- " 100% of community partners agreed that participants were respectful while serving.

The long-term impact of MFGB provides sustainable support for local agencies and organizations in the community through reciprocal, asset-based, engaging projects. This in turn, creates a positive relationship between the community and university. Community partners have stated that the First Year Day of Service allows students to learn about [our agency].

Statements from participants which exemplify the promotion of reciprocity (ensuring mutual benefit) include:

- " Salem State is constantly reaching out to find new and innovative ways to connect with our community.
- " Mutual benefit is built into the day of service.

Community partners also identified challenges and areas for improvement in working with Salem State.

- " A lot of prep work is required, and we only have the student help for a short period of time.
- " Finding enough of my own staff to guide the volunteers.
- " The day the First Year Day of Service is held on is extremely challenging for us because it falls on a weekend.

The feedback from community partners was extremely valuable to better understand their experiences and is used to inform future collaborations. In response to community partners' feedback, the CCE has provided financial support for prep work, helping organizations to organize projects and activities.

First Time Classification: The Carnegie Foundation Teaching

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better training student leaders to help fill the lack of staff gap. Additionally, it is due to scheduling issues, the university attempts collaborative efforts through

F.4.4 Indicate the focus of these systematic campus-wide assessments. Identify key finding for both Institutional Outcomes and Impacts : First, describe the mechanism and schedule for data collection regarding impact areas of focus that guided the design of the mechanism. Mechanisms might include surveys, activity reports, other institutional reports, strategic plan measures, budget reports, self studies, etc. This section is where you may report measurable outcomes related to town-gown relations, recognition, retention/recruitment, or other strategic issues related to its community engagement agenda and actions.

SSU administers several periodic assessment mechanisms that identify institutional strengths and areas for improvement. These include standardized surveys, such as Mapworks (each semester), NSSE (every three years), and the NIICE instrument. Furthermore, the annual Senior Survey measures student engagement in learning activities including participation in high-impact practices. One in-depth example of these is the Campus Climate Survey.

In recent years, campus unrest has been growing regarding racial justice at Salem State. In response, students have collectively organized to advocate for greater diversification of faculty and staff, more representation of Black and Brown students of color and historically marginalized student populations, and safer and more inclusive spaces for all students in the surrounding community. After years of planning and in light of these concerns, the university conducted a survey in Spring 2017 to gather more evidence regarding challenges facing the university and the surrounding community. Focus groups of students, staff, and faculty were convened to examine institutional challenges provided by members of the campus community. The survey results informed survey questions designed to assess the state of the campus climate. Overall, the survey had an overall response rate which have enabled a better understanding of challenges facing the university.

In response to student activism and informed by the campus climate survey results, the university developed a new course category, Diversity, Power Dynamics, and Social Justice (DPDS) General Education course category. This course content and inspired teaching that draw from and address the multiple historical and contemporary challenges that have shaped the United States. Extensive faculty development provided to faculty included attending a DPDS Faculty Learning Community every semester for the past year; information sessions on the DPDS curriculum every semester for the past year; a DPDS Speaker Series focusing on invited speakers; two Summer Faculty Institutes on DPDS pedagogical approaches in Summer 2017 and Fall 2017; a DPDS Speaker Series focusing on micro-aggressions and cultural humility; and a Teaching WIthout Racism conference and Perils of Teaching conference.

University efforts to develop actions to address these challenges remain broad and varied. For example, the university continues to challenge and confront university officials to move further, faster. The diversity of the faculty has increased over the last two years, the cohort of new faculty has included 33% individuals of color, up from 27% in 2016-17 and 29% in 2017-18, and up by 2.3%. A new cabinet-level Chief Diversity and Inclusion Officer (CDIO) position was created in 2017. The university also used the climate study findings, including extensive training and development opportunities for faculty and staff. The university's equity review process for hiring was also among the initial institutional reforms. The university also initiated initiatives to improve relationships between campus and local police about community safety were also initiated in 2017.

F.5 Does the institution use the data from these assessment mechanisms to inform institutional decision making?

Yes

F.5.1 Describe how the institution uses the data from the assessment mechanisms to inform institutional decision making? Using examples and information from responses above, provide specific illustrations of how the institution uses the data and for what purposes.

First Time Classification: The Carnegie Foundation Teaching

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Data from these assessment mechanisms are shared with a variety of constituents, including the Assessment Committee, the EMSSM (Enrollment Management, Student Life, and Marketing) and Assessment Committee members, the University Leadership Cabinet (institutional leadership), the university's Board of Trustees, and the campus community through communication.

Assessment data have also been publicized through the Center for Civic Engagement Center and the Civic Engagement Committee, reinforce budget requests for internal fundraising efforts from external sources. These data have been used to inform the strategic plans of the university. Results are also incorporated into key university economic impact report, as well as incorporated into grant and award applications.

The annual reports from the Center for Civic Engagement, among many other university publications, highlight the university's commitment to teaching and learning.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

global society, and serve as a resource to advance the region's cultural, social

- " Working effectively with others (+3%)
 - " Acquiring job or work-related knowledge or skills (+3%)
 - " Developing or clarifying a personal code of values and ethics (+4%)
 - " Solving complex real-world problems (+3%)

The results from these instruments were shared with several campus constituents, including the Extended Cabinet, a forum of nearly 100 academic department chairs, deans, and faculty; the Engagement committee; and the Center for Civic Engagement's 2017 summer research program.

Second, Salem State participated in the National Inventory of Institutional Infr (NIIICE) in 2017. Participating in this national research to create a baseline d Engagement and the university leadership to understand how our organizational and community engagement efforts compared with other institutions. Specifical university s 4,800 courses, which are taught by 14% of the faculty across 72% service-learning/engaged courses.

criteria, Salem State was above the mean score for all institutions classified by center programs for faculty (+2.1), for faculty development (+2.7), and for student support services (+2.1). The report also indicated that there is additional work to be done: SSU scored just below the mean for the Carnegie classification within the NIIICE.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

deliverable for the FLC required participants to include at least one civic learning module/experience into a course in the Spring or Fall 2018 semesters.

GivePulse trainings and demonstrations have been provided to faculty, staff and introduce them to the database and show them how they can use it to track the community-engaged experiences. Faculty who received an S-L course tag in Spring one of their courses taught that semester to encourage faculty to engage with

First Time Classification: The Carnegie Foundation Teaching

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G.3 Does the institution have search/recruitment policies or practices that encourage the hiring of faculty in any employment status and staff commitment to community engagement?

Yes

G.3.1 Describe these specific search/recruitment policies or practices and position descriptions:

The preparation of this Carnegie application served as an opportunity for the university to implement new practices that better reflect its commitment to teaching. The Provost, in conjunction with the Associate Vice President of Human Resources, developed a revised wording of the faculty job description that clearly reflects these values. The revised faculty job postings included:

Salem State is a teaching university, committed to our students' success. We are the first in their family to go to college. Collegiality, student

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G.4 Are there institutional-level policies for faculty promotion (and campuses) that specifically reward faculty scholarly work that use and methods? If there are separate policies for tenured/tenure track and part time faculty, please describe them as well.

Yes

G.4.1 Use this space to describe the context for policies rewarding work:

Faculty scholarly work that uses community-engaged approaches and methods of teaching, research and creative activity, and/or service; i.e., community engaged scholarship.

Characteristics of community engagement include collaborative, reciprocal partnerships.

Characteristics of scholarship within research and creative activities include the theoretical frameworks in a discipline or disciplines; posing questions; and communicating with the public; providing data and results that can be reviewed by the appropriate knowledge others to advance the field.

Campuses often use the term community-engaged scholarship (sometimes also engagement) to refer to inquiry into community-engaged teaching and learning with community partners that embodies both the characteristics of community e

In response to this question, if appropriate, describe the context for these policy multi-year process to revise the guidelines, which were approved in XXXX and revising their departmental-level guidelines to align with the institutional guidelines.

In 2016, with a grant from the National Education Association, Salem State's C long conference in partnership with the Massachusetts Department of Education Massachusetts colleges and universities in system-wide conversations about how campuses and how to promote new curricula that embed civic learning in course university faculty, energized by an address by John Saltmarsh about public school leaders to elevate the work of civically-engaged faculty, including overt recognition process. After the conference, the Salem State Chapter Oilf0J0i0d0,0000y0000w0C

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

Characteristics of scholarship within research and creative activities include the development of new or refined theoretical frameworks in a discipline or disciplines; posing questions; and communicating results through scholarly publications and presentations to the public; providing data and results that can be reviewed by the appropriate knowledge community; and contributing to the field by advancing the discipline or disciplines and enabling others to advance the field.

Campuses often use the term community-engaged scholarship (sometimes also referred to as community engagement) to refer to inquiry into community-engaged teaching and learning with community partners that embodies both the characteristics of community engaged scholarship and the characteristics of teaching and learning.

In response to this question, if appropriate, describe the context for these policies and procedures, including the multi-year process to revise the guidelines, which were approved in XXXX and how they align with the institutional guidelines for teaching and learning.

First Time Classification: The Carnegie Foundation Teaching

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G.7 Is community engagement rewarded as one form of service? In what way does it affect employment status if there are policies that apply to these appointments?

Yes

G.7.1 Please cite text from the faculty handbook (or similar policy) that specifically reward faculty scholarly work. The text must be used in the evaluation of all full-time members of the faculty:

ii. other professional activities, which by way of example shall include community engaged service, and contributions to the professional and university community.

G.8 Are there college/school and/or department level policies for granting campuses) that specifically reward faculty scholarly work approaches and methods? Are there policies for tenured/tenure track and part time faculty in reappointment or promotion consideration?

No

G.8.1 List the colleges/schools and/or departments.

No. All personnel action policies are developed at the state level and executed at the university-level, not the college/school or department level.

G.8.2 What percent of total colleges/schools and/or departments are included in the list above?

See G.8.1

G.8.3 Please cite three examples of college/school and/or department level policies for granting campuses) that specifically reward faculty scholarly work approaches and methods; if there are policies specifically for tenured/tenure track, and part time faculty, please cite one example:

See G.8.1

G.9 Is there work in progress to revise promotion and tenure (at the college/school and/or department level) guidelines to reward faculty scholarly work that uses community-engaged scholarship?

Yes

G.9.1 Describe the current work in progress, including a description of the process and the key leaders involved. Describe how the president/chancellor, provost, deans, diversity officer, or other key leaders are involved. Also describe the process; i.e., internal papers, public documents, reports, policy reviews, etc. If there are policies specifically for tenured/tenure track, full time regular, and part time faculty:

Revising the MSCA collective bargaining agreement was an important part of the work in progress. The new contract includes new criteria for tenure and promotion for both tenured/tenure track faculty and part-time day faculty at Massachusetts public state units. The contract specifically prohibits the development of departmental

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

conflicts with the statewide contract, thus laying the groundwork for a community-engaged faculty. That said, the Provost, the Salem MSU Engagement will continue to work with faculty, deans, and department heads to understand the new contract and develop a set of best practices for evaluation. Next steps include revising all internal documents used about tenure, promotion and post-tenure review, e.g., at new faculty workshops, and in those provided to peer evaluators.

G.9.1.1

At this point, applicants are urged to review the responses to Foundational Indicators sections above and determine whether Community Engagement is "institutionalized." If it is determined that the application is marginal, applicants are encouraged to continue with the process to help with the development of a more comprehensive application. Individualized feedback on their application in the spring of 2020 to assist them in preparing for the 2025 classification cycle. This feedback will not be made public by the Foundation and they will receive individualized feedback on their application in the spring of 2020 to assist them in preparing for the 2025 classification cycle.

First Time Classification: The Carnegie Foundation for Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

A.1.1.1 Discuss how your institution defines community-engaged courses for designation, and the process for identifying community-engaged courses. If your institution formally designates community-engaged courses, please provide information about the definition of community-engaged courses, the standard and required components for designation, and the process for designation.

Community-engaged courses are officially defined as either service-learning or critical civic engagement. The CCE is also in the process of introducing a new definition of community-engaged courses, which will include critically-engaged civic learning.

SSU's definition for service-learning is: a teaching methodology in which students engage in direct service and structured reflection tied directly to academic objectives. Service needs of a community partner, foster civic responsibility and deepen academic learning. Requirements for a service-learning designation in the course catalog include: reflection, co-

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A.1.9 How many students participated in community-engaged courses this year?

4509

A.1.10 What percentage of students at the institution?

52

A.1.11 Describe how data provided in questions 2-10 above are gathered, frequency, and to what end:

Data provided in the previous questions are collected once a semester through the civic learning course designation processes, which fluctuated over time. This has been undertaken by members of the Civic Engagement Committee (CCE) graduate retention fellow. Additionally, each semester the CCE sends an email to all faculty via email to self-report their community-engaged course selection. This self-reporting measure tracks the number of participants, number of hours, and community partner(s) involved. The CCE uses this information to identify courses and faculty that may need resources and support to develop a more robust engaged curriculum.

A.1.12 Are there institutional (campus-wide) learning outcomes focused on engagement with community?

No

A.1.12.1 Describe the institutional (campus-wide) learning outcomes focused on engagement with community.

Please provide specific and well-articulated learning outcomes that are aligned with the mission of the university and focused on engagement with community. Learning outcomes should specify the institutional experiences that include the development of knowledge and understanding, skills, attitudes, and values. Those outcomes are typically found in the general education core curriculum, and capstone experiences that include community engagement.

The 2014 Massachusetts Board of Higher Education civic learning policy mandates that all students in public higher education institutions engage in civic learning. In response, Salem State has developed a Civic Action Plan to implement this mandate. The plan is explicated in question A.1.1.1.

In 2017, the CCE developed a Civic Action Plan for the university that identifies the goals of the university's civic learning program. These outcomes include: 1) strong authentic, equitable, and sustainable civic learning experiences, 2) increased faculty inclusion of civic learning and community-based engagement in all disciplines, 3) student preparation for lifelong engaged civic action, both at the university and in the community, 4) the development and enhancement of assessment tools and practices to evaluate the effectiveness of the university's civic learning program, 5) the development of a formal bridge between the university and the community, and 6) the development of a formal bridge between the university and the community.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

interviews with general and special education teachers and learn to administer literacy assessments and use them to plan and implement lessons and activities. They will also learn how to evaluate student work and, in consultation with the supervising teacher, support learning experiences for students assigned to work with individuals or small groups. In their senior year, students will earn the highest level of Professional Standards for Teachers, where learning outcomes include the ability to plan, teach, and implement lessons and assessments for small groups and the ability to evaluate student work and resources for teaching and collecting and analyzing classroom assessment data.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

A.1.15 Are departmental or disciplinary learning outcomes for students and the community systematically assessed?

Yes

A.1.15.1 Describe the strategy and mechanism assuring systematic assessment of departmental or disciplinary learning outcomes for students' curricular engagement and the community's engagement. Academic departments engage in program reviews on a five-year cycle. Some reviews are conducted by national accreditation bodies and others by independent academic peers. Selected general education outcomes are assessed through the use of the AAC&U LEAP Value Rubrics. The university also uses the AAC&U LEAP Value Rubrics to assess student learning outcomes across the curriculum.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

	<p>purpose, and citizenship) and how to apply these values in society.</p> <p>IDS 331 Mentoring and the Mentor Relationship is designed to introduce students to the concept of mentoring. This course explores the history, philosophy, theories, and research related to mentoring. Students learn about the role of mentors in higher education as well as other institutions and organizations. Students will explore various types of mentor roles through case studies and as found in the literature. The course also examines the challenges and rewards given to the role of leadership in underrepresented populations. The final project involves group process activities. Students will practice the skills of being a mentor and developing competencies in preparation to be a mentor in their field of study or in their community, either at Salem State or in outside organizations. This course partners with the Salem State University Office of Student Affairs and the School of Education.</p> <p>Sociology: SOC 401 Community Involvement is a three-credit course designed to help students to structure their learning through campus leadership opportunities. Working individually with a faculty member, students develop a plan to integrate their learning through student leadership opportunities. Senior officers in student organizations are among the students who receive degree credits through this course.</p>
Internships, YCSE-ops, Career exploration	<p>Every department at Salem State offers a career exploration component. Every department at Salem State offers academic internship opportunities in 80% (24) of departments. Accounting & Finance, Art + Design, Biology, Childhood Education, Chemistry & Physics, Communication Studies, English, Geography, History, Interdisciplinary Studies, Management, Mathematics, Media and Communication, Music and Dance, Psychology, Sport & Movement Science, Sociology, and Workforce Development offer internships at the undergraduate level and graduate levels in 13% (4) of departments which include Early Childhood Education, Health Sciences, Physical Therapy, Secondary and Higher Education, and Social Work. Chemistry & Physics and Theatre & Speech Communication offer opportunities through courses like special projects, acting in plays, and research projects in these fields. During the 2017-2018 academic year, students completed credit-bearing internships, and review of placement data shows that students completed internships with non-profit agencies (n=77), government offices (n=42), hospitals (n=9) and community-facing campus programs (n=7).</p> <p>Social Work: Undergraduates pursuing a Bachelor of Social Work must complete over 420 hours of service with local organizations. Students complete field seminar concurrently, meeting with peers and faculty in small groups. Students are expected to complete a narrative log and other assignments to reflect on their field experience while integrating learning from the classroom. Social Work candidates are required to complete two internships for a minimum of 1064 hours of service at local agencies. Graduate students complete field seminar with faculty and peers in field seminars. Both undergraduate and graduate students have caseloads which provide experiential learning opportunities and reciprocal benefits for the community agencies. Social Work students work with a wide range of community and human issues which include: addiction, mental health needs, adoption/foster care, case management, child and family services, crisis intervention, homelessness/housing needs, hospice care, medical social work, immigration/refugees needs, legal/court services, LGBTQ populations, older adult services, residential care, school services, and veterans services.</p>

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

		<p>World Languages and Culture: Students in SPN 385 Communiversity English Language Learners. This class focused on communication skills in city governmental offices, educational outreach programs including the Essex County Probate Court, and the City of Salem Services. Services provided by students included: translation of documents, interpretation of forms, and assistance with the First Time Homebuyer Program. Financial Assistance, and the Housing Quality Standards. In addition, students translated pamphlets for the Essex County District Attorney's Office, including information about the use of drugs, Drugs 101, and parental awareness, What Every Parent Should Know About Prescription Drugs.</p>
Study Abroad Examples		<p>SSU oversees and provides access to a wide variety of study abroad opportunities for students in any major. Students can study abroad for an entire year, a semester, or over the summer. Faculty-led study travel allows students to earn course credit in the major department of the faculty member leading the trip. Students gain valuable insights into course content and the global context of their studies through interactions with faculty members abroad and earn course credit for their participation. Students can also choose to complete an internship while traveling abroad.</p> <p>One interdisciplinary example of this includes the Service Learning trip to Jamaica open to Nursing and Occupational Therapy students. The trip is organized by Professor Leger, who has collaboratively built this opportunity with the University of the West Indies (UWI), Mona School of Nursing and Midwifery and the Mona School of Medicine and Sick Cell Research Unit. Potential learning experiences include: a week-long clinical experience at the Tropical Medicine & Sick Cell Research Unit; distributing medical and educational supplies at either the UWI Hospital or the CBO/NGO; a day of community engagement and service at a CBO/NGO; a day of community health fair with UWI students. SSU students are involved in planning and delivering these events which plan and deliver a health-related engagement experience for the local community. These events may include: a sweater drive, care packages, blood drives, wound dressings, genetic inheritance and family planning awareness, environmental triggers for those living with SCD (previously known as sickle cell disease) and their partners).</p> <p>Since 2011, Interdisciplinary Studies, Biology, Education, and Psychology have conducted field work in Liberia, engaging in a wide range of projects related to peace, food security, education, and health. Some of the projects include: pond restoration and management; computer training for university students; K-12 students; geospatial mapping; and collaborative training in research techniques. Before students depart for Liberia, they take a course on the history and current situation in Liberia and to form close working relationships with students and faculty prior to the 10-day trip. After their return, students present their project based on their work in Liberia. Most of the students present their work at SSU Undergraduate Research Day.</p> <p>Another study abroad example includes SSU Chemistry Professor Dr. Michael J. Goss' themed service-learning trip to Southwest Morocco in collaboration with the University of Agadir. SSU students assisted at a number of rural health clinics, cleaned up trash from villages in the Atlas Mountains. They worked at an orphanage, cleaned beaches, and helped local villagers set up farms to combat food insecurity. SSU students performed collaborative research with students at the University of Agadir on water quality in the areas where the students live. Samples have been transported back to SSU for further analysis.</p>
Alternative Break tied to a course	Yes	During an alternative break trip to Ireland, two Geography courses offered seminars with faculty guest lecturers from the National University of Ireland Galway.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

course	the fighting in Northern Ireland, peace and reconciliation in South Africa, and the development of sustainable tourism. One of these Global Initiatives also led several trips to Barbados during Spring Break to address issues of social justice while exploring race relations in the Caribbean. Another Global Initiative at Salem State universities is the preparation of the workforce for the global economy. This demonstrates that when faculty/staff of color lead classes there is a higher level of student participation by students of color. Studies have also shown that students of color who participate in high-impact practices such as study abroad have higher levels of academic success, something that is very important for Salem State. The Barbados trips tripled and quadrupled the number of students participating in these types of trips. In addition, these exchanges have strengthened collaborations between SSU faculty and staff and with the University of the West Indies (UWI).
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A.2.2. Has community engagement been integrated with curriculum in any of the following structures? Please select all that apply:

Curriculum	Selected	Description
Graduate Studies	Yes	There are 13 graduate programs at Salem State that incorporate community engagement into their curricula, which include: Art + Design, Business Administration, Early Childhood Education, English, History, Kinesiology, Library Science, Mathematics, Psychology, Sociology, Special Education, and Speech Pathology.

First Time Classification: The Carnegie Foundation for Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

		<p>licensure program to engage in classroom observations and throughout the community. Middle school students complete a semester of at least 300 hours in a middle school mathematics class. Students are supported by cooperating teachers and college faculty who help them develop their professional knowledge and skills working with early adolescents.</p> <p>Occupational Therapy: Students in OCT 822 Civic Advocacy and OCT 728 Community Organizing provide educational sessions to community leaders on how to address social issues. They also run groups for people with disabilities. The number of students varies between 5735-660 across four sections.</p>

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

General Education		

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First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

partnership with The North Shore Community Development Corporation

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

	<p>PWH collects medical supplies that U.S. healthcare facilities ship to countries in need. Students sifted through needles and syringes in sealed containers, and other medical shipping container for the next PWH mission trip to Senegal. This is anticipated to be biannual service trips for students in the future.</p> <p>The Massachusetts Poetry Festival is the state's largest poetry festival in New England. 2018 marked the 10th year of the annual festival. For the past eight years, SSU, in partnership with the Peabody Essex Museum, Destination Salem, Hawthorne Hotel, and other local businesses, has played an active role as a festival sponsor. An English professor served as the festival director for the event, which was also strongly supported by English faculty and students. Held in downtown Salem, the festival attracted 1,500 poets and poetry fans from around the world. An audience to date. SSU faculty and students served in the following capacities: committee members, public relations and marketing contributors, headquarter volunteers, leaders of the SSU slam team, speakers, and organizers.</p>
Community service projects - within the campus	<p>Yes</p> <p>Salem State has several community service projects that are available to students. These include:</p> <p>Let's Move Salem!: This is an annual event sponsored by the Department of Health and Promotions and promotes exercise and healthy eating for elementary school children and their families. SSU students conducted planning meetings with school staff and parents to determine the health needs that are observed in the community. The purpose of the event is to teach children about structuring event activities, and to become familiar with ways to encourage physical activity in their daily lives. Focus groups were held with children and their parents where the student coordinator could solicit input and feedback. The planning and assessment efforts resulted in an event that provided information about their health and nutrition. At the conclusion of the event, students and parents are asked to reflect on their learning and how they can incorporate what they learned into their daily lives. This event may influence their future behavior.</p> <p>Build-A-Bed: The Vikings Build-a-Bed Challenge was held during the month of April at the Gassett Fitness Center and was sponsored by the CCE, Athlete for Every Child, the Massachusetts Coalition for the Homeless, and the YMCA. Fifty pairs of SSU students or alumni from various clubs, teams, and organizations came together to build, sand, and paint a bed in one hour. This event took place over a four-hour period, which helped ensure a good night's sleep for children in the North Shore area. These 50 beds joined an additional 100 beds that were given to children in need at the end of the month.</p> <p>Haunted Happenings: This is a community service initiative run by the Student Government Association. SGA requires that 1-2 members from each registered club attend the event and host a trick-or-treat table where children can have their face painted, etc. while also receiving candy. They also have a bouncy house, and a haunted house. SGA sends flyers to individual schools and each of the elementary schools in Salem. An estimated 300-400 students attend the event per year.</p> <p>Although not traditional community service projects, the next two events bring the campus community together to discuss very timely social justice issues:</p> <p>Compassionate Conservation Forum: This forum was organized by the Animal Rights Club to get involved post-forum:</p>

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

		<p>Public Affairs and co-sponsored by the Tufts University Center for Wildlife Policy and brought together representatives of wildlife organizations and animal control officers to discuss strategies to improve wildlife management at the local level in Massachusetts.</p> <p>Mental Health Symposium: Organized by SSU's Center for Community Engagement, the symposium brought together mental health professionals, participants joined leaders of the Commonwealth to identify the mental health needs of young citizens and determine improvements and steps to be taken to ensure access to support for those in need.</p>
Alternative break - domestic	Yes	In 2017-18, the Community Service Initiative coordinated two trips to Texas and South Carolina. Both of these trips worked with local chapters to build homes for local families. In South Carolina, students helped to renovate a home for a single mother and her three children.

First Time Classification: The Carnegie Foundation Teaching

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		events of WWII and the Holocaust; and examining how different events.
Student leadership	Yes	The LEAD Office coordinates 0000 7451 r00.000000 08900BT /F2 10.f -J ET v0

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

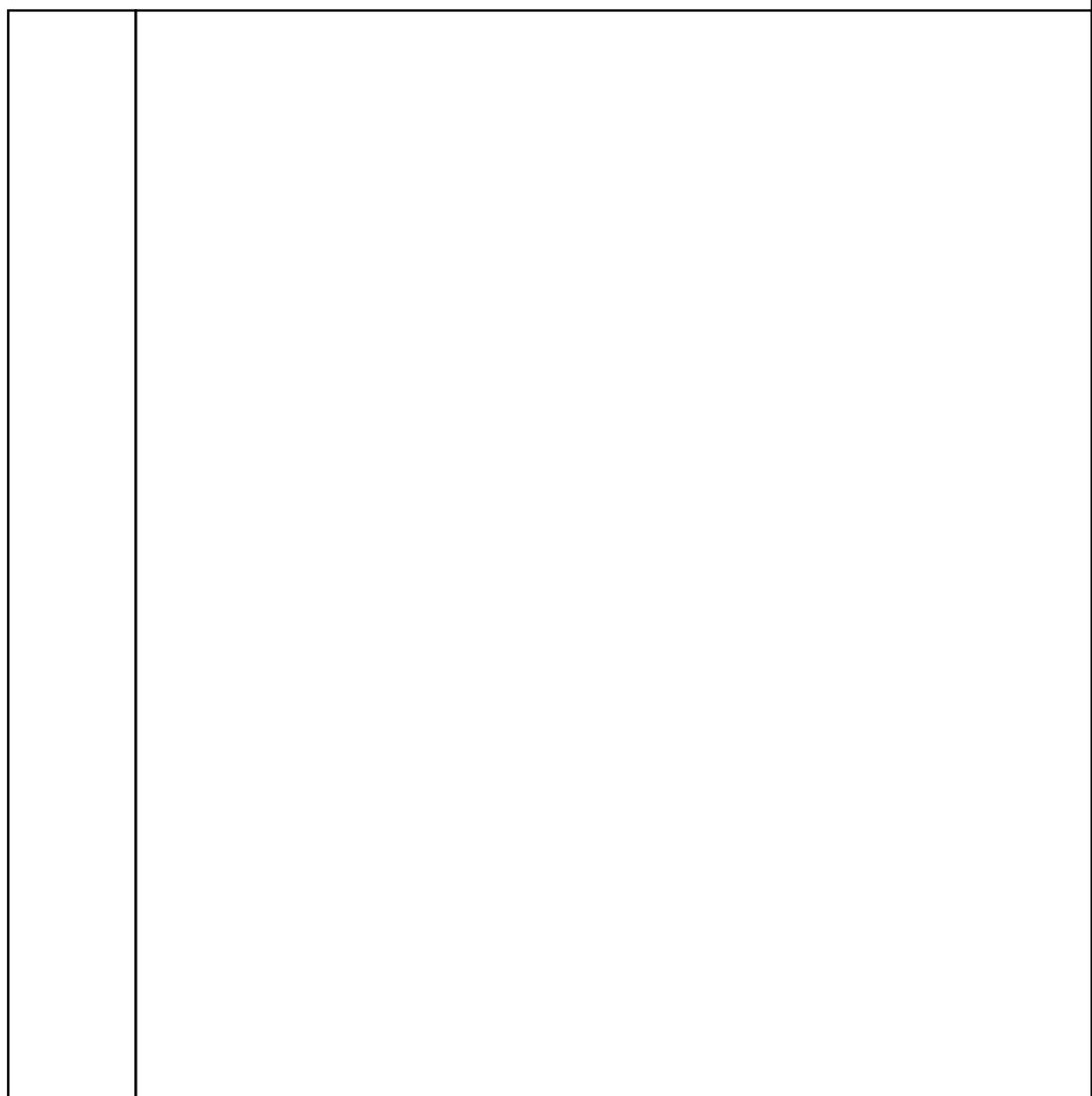
	interested in municipal government, community or economic or social services. Another example is the Congressional Internship through the Political Science Department. This program is offered for credit. The students who go to D.C. without credit (like those who work with Political Science faculty when they return and participate in the political process) meet

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

First Time Classification: The Carnegie Foundation Teaching

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First Time Classification: The Carnegie Foundation Teaching

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	<p>consists of a campus toy drive during the holiday season, where students fill a cruiser vehicle full of toys that are then delivered to DCF approved income children.</p>
Other (please specify)	<p>In addition to the categories listed above, students engage in various forms of community engagement through Counseling and Health Services, Residence Life, and the CCE. Through Counseling and Health Services, university staff have organized and participated in the Sexual Assault Awareness Month Walk, a local non-profit organization that helps survivors of sexual assault. University community members have also participated in other walks and activities, to include: North Shore Medical Center's Take Steps for Crohn's and Colitis, and Out of the Darkness Foundation for Suicide Prevention. In Fall 2017, students and staff from the Counseling and Health Services partnered with Harbor Health Services to provide free skin cancer screenings and sun safety education to university members on campus every spring.</p> <p>Through Residence Life, students and staff have engaged in various forms of community engagement, to include: clothing and supplies drive for the Little Free Pantry; Children's Thanksgiving Read Aloud; the creation of fleece blankets for the homeless shelter; the creation of Valentine's Day cards for elderly community members; and the creation of Care Kits for people in need. At the end of each year, Residence Life staff organize a clothing and supplies drive for the Little Free Pantry.</p>

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

institutional commitment to these co-curricular records. The result by the student and affirmed by the university is an additional credit market themselves.

Also, students who choose to use Give Pulse can create their own profile of the community-engaged courses they have taken and other co-curricular opportunities they may have participated in as well as their number of indicators like services or goods provided. Students can update a profile at any time they choose.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

developmental pathways for students as they progress from Beginner (Understanding) to Advanced (Skills & Influence). Although the goal is to have a clear progression of skills across all three levels, the LEAD framework does not yet fully map out specific programmatic pathways. This document is intended to serve as a starting point for identifying the skills and knowledge that are typically developed at each level. It is also intended to help institutions think about how to support students in transitioning between levels. The following sections provide an overview of the skills and knowledge typically associated with each level, along with examples of how these skills and knowledge might be applied in various teaching contexts.

First Time Classification: The Carnegie Foundation
Teaching

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

the North Shore while it creates an ever more globally aware and inclusive environment. Inclusion is listed as a university core value in the promotion of an inclusive campus environment that respects human dignity, celebrates diversity, promotes global awareness, and inspires students to be champions of social justice and the common good.

The strategic plan identifies two goals that align community engagement and student success. The first goal, Collaboration, Inclusion, and Stewardship focuses on creating a culture of inclusion, accountability, collaboration, and stewardship. This involves celebrating and showcasing the accomplishments of faculty, staff, students, and alumni; equipping and engaging members of the SSU community to be effective leaders in the wider community; and generating a stronger sense of pride among members of the campus community. The second goal, Student Success, creates a challenging and supportive learning environment that fully engages students in the promotion of academic, personal, and career goals. These goals ensure that students acquire the necessary knowledge, skills, experiences, and dispositions to become informed and engaged citizens who value diversity and champion social justice. Inclusive Excellence to promote a spirit of service and heightened engagement among members of the campus community.

Some examples of this vision have already been seen through the Center for Community Enrichment. Every year, this Center convenes a group of colleagues and students to plan SSU's annual MLK Celebration, which has been conducted annually over 29 years. As a result of the university's mission and commitment to social justice, the Center for Community Enrichment's Day of Service Planning Committee began offering a Day of Service component in 2015. This annual MLK Day of Service project provides students, staff, faculty, alumni, and community members with an opportunity to assist non-profits with critical need-based projects that are themed to focus on local community engagement, social justice, food security, homelessness, and children's rights.

In 2017, the CCE and Chief Diversity and Inclusion Officer collaborated with the Center for Truth, Racial Healing & Transformation Center (TRHT) at SSU to develop a positive narrative about race in the community; to promote racial equity and inclusion in the community; and to erase structural barriers to equal treatment. The TRHT application included economic, legal, educational, and residential components of the community. Although the TRHT did not ultimately awarded the grant, this process brought together the CCE and the Office of Inclusive Excellence in a way that will enable collaboration in the pursuit of these goals.

D.2. Is community engagement connected to efforts aimed at student retention and success?

Yes

D.2.1. Please describe and provide examples:

Community engagement is connected to student retention and success in several ways. For example, the Center for Community Enrichment's Day of Service project provides students with opportunities to engage with their peers and faculty in a meaningful way, which can help to build a sense of belonging and support. Additionally, the Center for Community Enrichment's annual MLK Celebration provides a platform for students to learn about the history of the Civil Rights Movement and its impact on the community, which can help to promote a sense of social justice and equality.

Moving Forward, Giving Back (MFGB): Salem State University's First Time Classification: The Carnegie Foundation Teaching

First Time Classification: The Carnegie Foundation Teaching

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First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

staff, and outside constituents who conduct research with human subjects. The IRB also provides training for faculty and students on Research Collaborations, sample proposals and exemplars, survey instruments, informed consent forms, recruitment procedures, and others. As part of the IRB program, the CCE provides training for faculty and students involved in research with human subjects prior to their first application. SSU only requires the basic training package, but add-on modules for faculty and students involved in community-based participatory research are available to faculty and students. Members of the IRB have worked closely with the CCE and are available to provide guidance to faculty, and community partners in developing community-based research projects.

As a teaching institution, the IRB supports student research by requiring all students to complete a basic training package as a teaching and learning tool, as well as student projects intended for presentation at conferences and internally at SSU's Undergraduate and Graduate Research Fairs. Many academic departments require students to conduct capstone projects such as honors theses, and senior projects, many of which are in collaboration with local government agencies, social service agencies, hospitals, and schools. These projects are reviewed by the IRB to ensure they meet federal guidelines and institutional policies and requirements.

D.4. Is community engagement connected to campus efforts that support Broader Impacts of Research activities of faculty and students?
Yes

D.4.1. Please describe and provide examples:

The following are examples of federally-funded projects at Salem State University:

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

Textile Innovation Center Feasibility Study.

" USDA Agricultural Research (\$44,000 total) for acquisition of go

" National Endowment for the Humanities (\$39,995 total) for Networked
Comprehensives: Digital Humanities beyond the R1 and SLAC.

D.5. Does the institution encourage and measure student voter registration?

Yes

D.5.1. Describe the methods for encouraging and measuring student voter registration.

According to the Institute for Democracy and Higher Education's *Student Voter Engagement* (2017, p. 3), SSU had a 65.2% student voting rate, which is higher than the national average voting rate for all institutions. This strong voter engagement rate was achieved through a three-pronged approach: a triad of active voter registration in classes and residence halls, the use of social media to encourage voter participation, and election programming called Your Voice, Your Vote: Election 2016, which included a voter registration drive and a voter education event. In recognition, SSU received a Silver Seal for Excellence in Student Voting from the All IN Campus Democracy Challenge, which is now mentioned on the college's website. On November 1, SSU was named to Washington Monthly's list of the top 100 colleges and universities for their contributions to social mobility, research, and public service. The college is also one of the schools doing the most to turn students into citizens.

Below is a listing of the programming that occurred between September 2016 and May 2017. The items with an * were part of an ongoing Pizza and Politics series.

" 9/15 Constitution Day Speaker: Judge Nancy Gertner (150 attendees)
" 9/28 Race, Immigration, and the 2016 Election Panel discussion (200 attendees)
" Voter education and registration in the Point Neighborhood S-L project course (40 students)
" 10/3-7 Election Teach-In across campus (~100 students)
" 10/6 Get Out the Vote Design-A-Thon and Hack the Vote (50 participants)
" 10/11 Election Day Watch Party sponsored by ONE student organization (50 attendees)

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

participants and registered over 900 voters.

D.6. Is the institution committed to providing opportunities for students to discuss social, political, or ethical issues across the curriculum and in co-curricular activities as a component of or complement to community engagement?

Yes

D.6.1. Describe the ways in which the institution actively promotes discussion of social, political, or ethical issues across the curriculum and in co-curricular activities as a component of or complement to community engagement?

There is considerable evidence that the university is committed to providing opportunities for students to discuss controversial issues across the curriculum and in co-curricular activities as a component of or complement to community engagement. The creation of the CCE demonstrates the allocation of resources to support community engagement and timely activities to engage the campus community. Examples of such activities include: election debate watch parties, voter registration drives, and political science classes that incorporate discussion of current events and political issues.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

inclusion issues. Their initial commitment involved training 10 trainees in teaching capacity on campus.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

College of Arts and Sciences, and the College of Human Services and innovation through entrepreneurial programs and activities. The business ventures and the academic, commercial, governmental, and non-governmental sectors. It also works closely with them through educational research and consulting efforts in entrepreneurial activity throughout the community. In addition to its undergraduate degree programs, the College of Business also offers a major and minor in Entrepreneurship.

E. Outreach and Partnerships

Outreach and Partnerships has been used to describe two different but related concepts. Outreach has traditionally focused on the application and provision of institutional resources to external stakeholders. Partnerships focus on collaborative interactions with community and related stakeholders (e.g., government agencies, non-governmental organizations, foundations, etc.). Partnerships involve joint planning, exchange, exploration, and application of knowledge, information, and resources for mutual benefit (e.g., joint research, joint development, etc.). The distinction between these two is grounded in the conception of the relationship. The nature of the relationship and the roles of the parties involved are explicitly explored and addressed in partnership activities. Community engagement is a key element of partnerships.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

	CCS acknowledges that schools cannot carry out their mission without the support of the surrounding community and enlisting the help of its members. Schools are also dependent on their communities to address problems such as poverty, lack of access to education, and lack of job opportunities.

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First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

programs	structure of a regularly scheduled classroom course, the convenience of online learning, or the flexibility of a hybrid course that meets both on campus and online. Semester and online courses, institutes and winter session provide an opportunity to take many high-quality courses in an accelerated format. Full-time and part-time faculty can offer Continuing Education courses, institutes, and other programs.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

		<p>Classes meet for two hours Monday through Thursday in three selected Friday mornings, a Coffee Hour is held featuring special presentations usually two mornings a week.</p>
Evaluation support	Yes	<p>In Fall 2017 and Spring 2018, public relations students in the program partnered with the Communications Director for the SPS District. Students were able to apply their course concepts to create an experiential research opportunity that provided a client that resulted in the creation of a communication audit for the School District. This report included preliminary demographic information, a local media coverage analysis, a social media analysis, and an evaluation of current communication strategies. Students made recommendations for improvement.</p> <p>The Occupational Therapy faculty collaborate with the SSU Department of Health Sciences. Assessments and educational workshops for faculty, student athletes, and a faculty member are involved each year.</p> <p>Professor Moore (Sociology) serves on the Salem Food Policy Council. In this position worked on the Salem Community Food Assessment. Professor Moore worked with community stakeholders together to identify potential barriers in accessing safe, healthy, culturally appropriate, and affordable food. The Salem Community Food Assessment was the culmination of the SFPC's thorough evaluation of Salem's food system. The primary areas of focus to the SCFA: food insecurity, community gardens, and food waste. Each of these areas impacts how and where people access nutritious and affordable foods.</p>
Training programs	Yes	<p>The School of Education (SoE) provides professional development opportunities for teachers of many disciplines and levels. Local teachers receive training in the classroom setting. SSU course and SSU hosts the Best Practices Conference on a regular basis in order to fully utilize HMLS as a lab school for the continued growth of the program. SSU and HMLS have committed to the following:</p> <p>Classroom observations by SSU Students: SoE and HMLS implement a classroom observation program for SSU students. This program allows SSU students to observe and evaluate classroom instruction and student learning. The observations are used to provide feedback to the teacher and to help the teacher improve their teaching skills.</p> <p>Student teaching: SSU offers student teaching opportunities for SSU students. These opportunities allow SSU students to gain practical experience in the classroom setting. The student teachers are supervised by experienced teachers and receive feedback on their performance.</p> <p>Curriculum development: SSU offers curriculum development opportunities for SSU students. These opportunities allow SSU students to develop new curriculum materials for use in the classroom. The curriculum development process involves research, planning, and implementation.</p> <p>Research: SSU offers research opportunities for SSU students. These opportunities allow SSU students to conduct research projects related to education. The research projects are supervised by experienced researchers and receive feedback on their work.</p> <p>Community engagement: SSU offers community engagement opportunities for SSU students. These opportunities allow SSU students to engage with the community and to work on projects that benefit the community. The community engagement projects are supervised by experienced community members and receive feedback on their work.</p>

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

		<p>year has the opportunity to apply for a Salem State fellowship or graduate or undergraduate education degree and/or license.</p> <p>The School of Social Work alumni group, Friends of the School of Social Work, works with Social Work faculty to offer at least one professional development seminar each year that address timely issues within the field.</p>
Professional development centers	Yes	<p>In collaboration with the Enterprise Center, SSU offers Tales of Success, a series of programs designed to help employees develop into team leaders. These programs are designed for small business owners with fewer than 20 employees. This program also works with unemployed individuals to help them return to the workforce through job placement services, resume writing, interview skills, and training in job search techniques. The program also provides certificates in skills such as Microsoft Office, basic accounting, and credit/professional development). This program is funded by the Massachusetts Department of Employment Security and the Salem Board of Education.</p> <p>The Massachusetts Small Business Development Center (MSBDC) offers confidential business advising, and free or low-cost business planning services to help small businesses raise capital and start or grow in Massachusetts. Seminar topics include business plans, business startup, marketing, management, export assistance, and government contracting. The MSBDC is located at the Enterprise Center in Salem and at community colleges in Lynn and Woburn.</p> <p>In addition to the Enterprise Center's initiatives, academic and professional development opportunities for the local community are available. The Department of Sociology and Anthropology offers Salem as Immigrant City, which consists of a series of workshops for Salem Public Schools and presentations on immigrant status at the House of Seven Gables. Professors in the Music Department offer a variety of music-related programs for children and adults, including band and orchestra, choral groups, and private lessons.</p>

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

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First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

	through various programs. Salem State also hosts sports camps and clinics for the following organizations: boys basketball, boys soccer, and field hockey. All camps and clinics offer scholarships to community members and non-profits. The City of Salem, Salem State, and other local organizations like the Boys and Girls Club have access to university facilities or a discounted rate. The Athletics department also provides facilities to school teams as needed when games/events are affected by weather. Additionally, Athletics hosts 30-50 Girls Inc. participants each year for the National Girls and Women in Sports Day. Lastly, Athletics offers free facility access to Girls Inc. of Lynn without cost for its annual events. Additionally, Athletics hosts 30-50 Girls Inc. participants each year for the National Girls and Women in Sports Day. Lastly, Athletics offers free facility access to Girls Inc. of Lynn without cost for its annual events.
Library services	

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

faculty members presented thematic talks during this event, including Dr. Ardon and Dr. Phinney. The faculty also held workshops on personal finance on Wednesdays and Thursday evenings. All faculty members could attend any sessions that interested them to increase their literacy.

The Summer Conference and Hospitality Services initiative began in the 2017-18 academic year and launched summer 2018. This initiative used existing facilities such as dorms, dining halls, and classrooms for its programs and events. For example, the 2018 Upward Bound Jamboree was held at SSU and hosted over 225 high school students from all over Massachusetts. Attended by SSU Sophia Gordon Center for Creative and Performing Arts students, SSU alumna and local news anchor Cheryl Wills and SSU Executive Vice President Dr. Michael J. Hickey.

In collaboration with Citizens Inn/Haven from Hunger and the local food bank, a mobile food pantry was created and designed to help address food insecurity in the town and the surrounding community. It is intended to be welcoming and stigma-free, addressing the stigma associated with the need for food. One data set that supports the creation of this pantry at SSU was the Basic Needs Security survey conducted by the OJJDP.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

Dear community organization partnering with a college or university,

{Name of Campus} is in the process of applying for the 2020 Elective Community Engagement Classification offered by the Carnegie Foundation. The classification is offered to campuses that can demonstrate how institutions of higher education and their larger communities (local, regional/statewide, national/international) benefit from the creation and exchange of knowledge and resources in a context of partnership. The standards of community engagement are grounded in the qualities of mutual respect, shared authority, and co-creation of goals and outcomes.

We were provided your email address by the campus applying for the Community Engagement Classification. This classification is offered by the Carnegie Foundation and is available to campuses in the United States. For more information about the classification, please go to [carnegiefoundation.org](#).

We would like to ask you to assist with this classification process by providing responses to a survey (LINK provided). While your participation in the survey is entirely voluntary, your responses are valuable in evaluating campus community engagement. Beyond the assessment of campus engagement, the responses provided by community partners contributes to a national picture of how campuses are collaborating for the purpose of deepening the quality and impact of their community engagement.

In order to be able to assess and improve partnership activities, it is important that we receive responses from community partners. The responses you provide are confidential and will not be shared by Swearer School or the Carnegie Community Engagement Classification with the campus.

Many thanks for your response.

Sincerely,

Survey Questions

The survey will include the first page of this framework with the definition of community engagement.

As a community partner, to what extent do you agree or disagree with the following statements regarding your experience with this institution? (1= Strongly disagree, 4=Strongly agree)

1 Community partners are recognized by the campus.

2 Community partners are asked about their perceptions of the institution's mission and values.

3 My community voice is heard and I have a seat on the table in important decisions.

4 The faculty and/or staff that our community partnership works with take seriously the reciprocity in partnerships.

5 The campus collects and shares feedback and assessment findings regarding the benefit, both from community partners to the institution and from the institution to the community.

6 The partnership with this institution had a positive impact on my community.

7 Describe the actions and strategies used by the campus to ensure mutual respect, shared authority, and co-creation of goals and outcomes.

8 Please provide any additional information that you think will be important for the Carnegie Foundation to know about your experience with this institution.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

Please indicate whether you consent to having your responses used for research purposes by the Carnegie Foundation for the administrative home of the Carnegie Community Engagement Classification. Your responses will be aggregated and no individual partner or campus information will be identified. You can contact us via email at emcatnegie@brown.edu.

The button below "Add Partner" will prompt questions related to the partnership. Clicking the "Send Survey" button in the upper right corner of the page will trigger the survey to send instantly. If you do not wish to send the survey, choose to add their email information before you submit the full application.

The purpose of this question is to illustrate the institution's depth and breadth of engagement with its community partners. Examples should be representative of the range of reciprocity and mutual benefit across a sampling of disciplines and units.

Partner #1

Project/Collaboration Title	Salem Public Schools
Community Partner Information	
Organization Name	Salem Public Schools
Point of Contact	Emily Ullman, Director of Community Engagement and Partnerships
Email	eullman@salemk12.org
Phone	978-778-8972
Institutional Partners	College of Education, Chemistry Department, Media and Communication Department, History Department, Center for Holocaust and Genocide Studies, Scholars Program, Honors Program

First Time Classification: The Carnegie Foundation Teaching

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Purpose of this collaboration	Salem State began as a normal school for teachers and has maintained that tradition. Salem schools for over 100 years. Salem Public Schools collaborate with the School of Education on many levels. The School of Education has a particularly close relationship with the Horace Mann Laboratory School where education students can gain experience and confidence in teaching through practice under the guidance of faculty and experienced administrators. A full-time faculty member in the School of Education taught at the Horace Mann Laboratory School for two years (2016-2018) in an effort to strengthen the ties between the two schools. The School of Education also partners with the Department of Special Education on an enrollment initiative that brings high school students with disabilities into college-level classes. A full-time faculty member in Media and Communication is involved in the planning committee for the school district and an advisory board for the redesign. Individual departments participate in curricular civic engagement projects like issues like the environment and sustainability, family diversity, access, and digital media and identity. Various public schools support the Girls' Day of Service. The School of Education, the Center for Higher Education, and other offices provide continuing education opportunities for educators in Salem Public Schools. Salem Public Schools collaborates with various organizations on programs such as the Girls' STEM Academy, 100 Males to College, Charlotte Forten Scholars Program. Salem State also participates in the Commonwealth Partnership, which allows Salem High School students, among others, to take concurrent courses and simultaneously earn high school and college credit.
Length of Partnership	10+ years
Number of faculty involved	25 per year
Number of staff involved	10 per year
Number of students involved	200+ per year
Grant funding, relevant	\$140,000 Commonwealth Grant for Charlotte Forten Scholars Program; \$100,000 Commonwealth Grants for 100 Males to College; \$7,500 SSU STEM Academy; \$20,000 for Inclusive Concurrent Enrollment Initiative
Impact on the institution	Salem Public Schools serves as a training ground for students in the School of Education. Teachers, community educators, counselors, and administrators have the opportunity to observe and participate in opportunities and fieldwork placements, students have an opportunity to observe and apply classroom knowledge about teaching to real-world situations in local schools. Students in Media and Communication gain experience by creating materials like a communication audit for the school district or design civic engagement projects collaborate with Salem Public Schools and other organizations to provide unique, inclusive, and hands-on educational experiences for K-12 students. Faculty and administrators keep current with best practices in education and provide continuing education opportunities for educators.

First Time Classification: The Carnegie Foundation Teaching

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Impact on the community	Salem Public Schools benefits from its partnership with Salem State University. The Director of Communication and the Director of Community Engagement and Professional Development provide consultation and support to various Salem schools and serves as a pipeline for student teachers, teaching fellows, and other education providers. The support provided by Salem Schools keeps classroom teacher-to-student ratios low. Various opportunities keep K-12 teachers informed on current best practices. Curricular civic engagement projects provide opportunities for addressing pressing social issues that affect their community, such as climate change, diversity and inclusion. Programs such as Charlotte Forten School, the STEM Academy, and the Commonwealth Dual Enrollment Partnership provide local high school students the opportunity to participate in inclusive college courses.
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Partner #2

Project/Collaborator Title	LEAP for Education
Community Partner Information	
Organization Name	LEAP for Education
Point of Contact	Christinda Saris, Executive Director
Email	lsaris@leap4ed.org
Phone	978-740-6667 ext. 109
Institutional Partner	College of Arts and Sciences, School of Education, Center for Communication Department, Charlotte Forten Scholars
Purpose of this collaboration	LEAP collaborates with Salem State in many ways. The Charlotte partnership between LEAP, Salem State, Salem High School, and State faculty teach college-level classes to 45 Salem High School students. LEAP hosts weekly check-ins and a summer orientation that prepare students for college-level work, including academic skills workshops, remediation, and college admissions support. Males to College is a statewide program designed to increase college enrollment and success for young men. Salem State faculty have participated in programs that support students in Salem, Lynn, and Lawrence. LEAP students also participate in Sea Grant programs on Salem at SEA, an academy that provides educational opportunities for English Language Learners every summer when funding is available. In addition, Girls Inc. of Lynn, LEAP participates in the Girls STEM learning opportunities for young girls. LEAP co-hosted the first ever Girls STEM technology event for all ages planned and implemented by Salem State students. Students from departments like Social Work and Education complete internships and students across the university regularly serve as mentors to local school students. LEAP serves as a site for Salem State's First Year Seminar program, and the provost serves on LEAP's Board of Directors, most recently as executive director. The executive director serves on several Salem State boards, including the Board of Trustees.
Length of Partnership	10+ years

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

Purpose of this collaboration	Salem State's partnerships with Girls Inc. of Lynn help Girls Inc. inspire girls. Salem State faculty and staff participate in the Eu structured enrichment activities for middle school girls through provides physical space for this program as well. Girls Inc. of L State interns, some of whom are hired upon graduation. A Salem the Board of Directors, and staff, faculty, student groups, and s develop curricula around social issues like racism and feminism participates in the Girls STEM Academy in partnership with Sa and Salem State's College of Arts and Sciences. Girls Inc. of L First Year Day of Service. Finally, Salem State celebrates Girls February, during which Salem State faculty and student athletes benefits of playing sports in college.
Length of Partnership	10 years
Number of faculty involved	8 per year
Number of staff involved	6 per year
Number of students involved	80 per year
Grant funding, if relevant	\$7,500 SSU Strategic Planning Grant for Girls STEM Academy
Impact on the institution	Students, faculty, and staff who engage with Girls Inc. of Lynn and understand issues affecting girls in their community, nation mentoring relationships, Salem State students develop leadership inspiring young girls and, in turn, better understand how girls communities. Through internship and employment opportunities, opportunity to develop career-enhancing professional skills. So State because of these meaningful partnership experiences; as student enrollment and reflects the community's positive perception of Salem State.
Impact on the community	These partnerships serve approximately 50 girls every year and academic success. This is particularly true for those partners pursue higher education. Salem State mentors often encourage preparing for the future, and girls benefit from experiences like academic experiences led by Salem State faculty, such as the G other partners also promote girls' personal growth by both modeling decision-making and positive behaviors. Girls Inc. of Lynn has State's Civic Engagement Hall of Fame honorees, each of whom local nonprofit organizations.

Partner #4

Project/Collaboration Title	Upward Bound
Community Partner Information	
Organization Name	Upward Bound
Point of Contact	Mona Savastano, Program Director

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.



First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

Organization Name	City of Salem
Point of Contact	Kimberley Driscoll, Mayor
Email	mayor@salem.com
Phone	978-619-5600
Institutional Partners	President's Office, Center for Civic Engagement, Center for Diversity and Inclusion, External Affairs, World Languages and Cultures Department, Health Services, History Department, Geography Department
Purpose of this collaboration	Salem State values its relationships with its neighbors in the community. The university maintains strong lines of communication with its city connections, which are based on open communication and engagement. The university and the mayor of Salem meet monthly about upcoming events and developments. Salem State also has a program called "Engage Salem" which allows students to become more engaged within the Salem community. This program provides opportunities for students to gain practical experience. Engagement spans the university spectrum from undergraduate to graduate students.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

Impact on the institution	<p>SSU's partnership with the City helps the university maintain abutters to the campus to discuss capital development, program allows the university to hear concerns and adjust plans when p internship placement within various city offices, and faculty en classroom learning to real-world experiences through curricular example, students in Healthcare Studies participate in the Sale strategic planning activities and students in the Geographic Inf in the City Planning Office. Through partnerships with the City has easier access to voting. Through partnerships with No Place opportunities to explore issues of equity and inclusion with co residents.</p>
Impact on the community	<p>Salem State brings considerable economic development to the region, students who study on its campus and the hundreds of faculty and staff, and students bring their disciplinary knowledge to bear on the city, including age-friendly community development, voter access, and inclusion. As a public institution, Salem State welcomes the public to a wide variety of programming that is often free to the public. Local athletic events are free for Salem residents. Residents also have access to a state-of-the-art library. The university also serves as a repository of information on issues affecting the city such as immigration, climate change, and entitlements. In the few fiscal years, the value of the SILT increased from \$0.000000 to \$0.000000.</p>

First Time Classification: The Carnegie Foundation Teaching

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Number of faculty involved	2
Number of staff involved	2
Number of students involved	40±50 per year
Grant funding, relevant	Combined \$500,000 from the Commonwealth of Massachusetts, US National Oceanic and Atmospheric Administration
Impact on the institution	Students benefit from various CCML partnerships and learning opportunities include working with zebra fish at Children's Hospital in Boston; cephalopod mollusks at the Marine Biological Laboratory in Woods Hole; integrating aquaponics into K-12 classrooms; assisting with the mussel culture operation in the federal waters of the Atlantic Ocean; providing lobsters baits for local fishers; and characterizing sea cucumbers in Brunswick. These experiences provide students with valuable, real-world networking experiences and demonstrate Salem State's commitment to environmental education that benefits the local, regional, national, and international communities.
Impact on the community	CCML participates in a number of outreach efforts by sharing research results with larger aquaculture and marine biology communities, including state and federal agencies; and the general public. Since 2000, nearly 10,000 publications have been produced and distributed to more than 40 communities in Massachusetts. CCML is a provider of softshell clams in Massachusetts and one of only two commercial sources of scallops in New England. Annually, CCML shares fish feed to Wilmington High School and students have learned to spawn and rear fish at their facilities with K-12 teachers and students. The cost of fish feed is approximately \$10,000 annually. Over 1,800 people have toured the CCML facilities, nearly 1,750 requests for information have been received and addressed, and over 130 K-12 educators have taken part in professional development programs. In addition, CCML research has been shared through 40+ professional publications and presentations at 60+ professional, technical, and lay meetings. CCML research results provide taxpayers and citizens with factual, timely information about environmental issues and address environmental issues with increased competence and confidence.

Partner #8

Project/Collaboration Title	Northeast Shore Community Development Coalition
Community Partner Information	
Organization Name	Northeast Shore Community Development Coalition
Point of Contact	Mickey Northcutt, Chief Executive Officer
Email	mickey@northshorecdc.org
Phone	978-745-8071
Institutional Profile	Part of the Interdisciplinary Studies Department, Sociology Department, Political Science Department, Psychology Department, and the Bertolon and over 521 students.

First Time Classification: The Carnegie Foundation Teaching

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Impact on the institution	MFGB provides an opportunity for new students to connect with the surrounding community. Survey and retention data show that students who participate are more likely to earn a higher GPA and remain at Salem State. By participating in MFGB, students gain increased knowledge about the issues facing the community; examine their own skills; reflect on how their contributions help make the community better; and meaningful connections with their peers. MFGB provides an opportunity for students to connect with new community partners. Enduring partnerships, such as the GreenSpace community garden, have grown out of MFGB activities. Students with an introduction to the community partners we collaborate with have future volunteer, internship, or work opportunities in the non-profit sector. The range of community partners reflects many of social justice issues that students have an opportunity to learn more about these issues and consider how they can address inequality.
Impact on the community	MFGB connects students to approximately 35 community partners. Community partners express gratitude not only for the work students perform, but also for the opportunity to discuss issues facing the communities their organizations serve. Examples include planting and harvesting in a community garden, hosting field days for children with intellectual disabilities, and school and park cleanups among others.

Partner #10

Project/Collaboration Title	Health and Healthcare Partnerships
Community Partner Information	
Organization Name	North Shore Elder Services, University of West Indies Kingston Senior Center, Brooke House, North Shore Medical Center, City of Peabody and Danvers, Recovery Centers of America, among others
Point of Contact	Paul Lanzikos, Executive Director of North Shore Elder Services
Email	planzikos@nselder.org
Phone	978-624-2245
Institutional Partners	School of Nursing, School of Social Work, Healthcare Studies Department, Sport and Movement Science Department, Athletics
Purpose of this collaboration	Salem State's health-related programs are among those with the highest rates and of the richest long-standing partnerships. Salem State works with related organizations that promote health and health equity in the community. Through its strategic plan to develop place-based solutions to challenges in the community. Through field placements, internships, and curricular engagement activities, these partnerships promote health and well-being in the North Shore region and beyond.
Length of Partnership	20+ years
Number of faculty involved	Up to 20
Number of staff involved	Up to 20

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Number of students involved	800s
Grant funding, relevant	N/A
Impact on the institution	Salem State students benefit from an array of health-related field experiences. Students enrolled in nursing, occupational therapy, social work, and healthcare studies serve the community through clinical and professional placements including local hospitals and community clinics, community organizations, addiction and recovery centers, emergency housing shelters, and more. Healthcare Studies students intern with local political leaders to advocate for change and with administrators in local organizations to promote policies that support their field of study. Occupational Therapy students are required to complete a participation project with a local partner, which often includes needs assessments, program evaluation, and advocacy. Occupational Therapy and Nursing students participate in a week-long engagement/cultural immersion trip to the University of the West Indies in Barbados. Students and faculty contribute medical supplies and participate in a service project at the Barbados Health Unit. Taken together, these partnerships provide students with opportunities to learn about medical practice, health care administration, and how to serve the community.
Impact on the community	These health-related partnerships help local agencies and organizations of providing high-quality health care and health-related programs. Salem State supports organizations activities through programming and volunteerism. Examples include healthful eating, fall prevention, addiction and recovery, immunization, and health disparities. Student groups participate in various service projects designed to benefit the community, including blood drives and the annual Move Salem!, an annual student-spons

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Purpose of this collaboration	Northeast Arc partners with Salem State in several ways, including pairing adults with intellectual disabilities with student volunteers facilitated by various student groups on campus, and intern placements in fields such as Healthcare Studies, Sociology, Occupational Therapy, and Social Work. Project SEARCH, a collaboration designed to provide work readiness training and practical internships at a hospital, is also used as a site for Salem State's First Year Day of Service.
Length of Partnership	10 years
Number of faculty involved	5
Number of staff involved	6
Number of students involved	60+30
Grant funding, relevant	N/A
Impact on the institution	This particular partnership has been very fruitful in terms of student involvement. Many of the initiatives born from this partnership have been developed by students and student organizations. These include recreational activities like holiday parties and celebrations, and administrative support assignments for interns from many different departments; these opportunities help students gain experience working with adults with intellectual disabilities and managing a non-profit organization. Project SEARCH participants make valuable contributions to the institution.

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Purpose of this collaboration	Salem State University partners with the Enterprise Center, the Economic Development (Alliance), and the North Shore Workforce Development Board to support entrepreneurship, business growth, economic development, and workforce needs in the North Shore region. This partnership provides support to regional businesses in terms of strategic economic development and growth, and it provides resources and opportunities for students to work after graduation. As an advocate and voice for the North Shore region, the Enterprise Center offers programs, educational resources, and networking opportunities to help regional businesses grow the economy of the North Shore. Its 50+ member board, located on the Salem State campus, is an entrepreneurial hub where students can learn about the same small businesses that benefit from its programming. Small business development centers such as the Salem State Small Business Development Center and the North Shore Business Development are located within the Enterprise Center. The WIB, a convener and catalyst that creates and supports economic development, is composed of business and community leaders from 30 regional communities to explore and act on issues that affect the region and in the Commonwealth. The WIB is composed of key business and community leaders who are appointed by the Mayor of each of the 30 municipalities that make up the North Shore region. The board serves as the policy-making body for federally-funded employment and training services, addresses critical labor market issues and develops strategic partnerships between business, education, development leaders, K-12 and higher education systems, government, commerce, and community-based and labor organizations.
Length of Partnership	10+ years
Number of faculty involved	100+
Number of staff involved	4
Number of students involved	400+ per year
Grant funding, relevant	Several small municipality grants; \$60,000 Economic Development Grant
Impact on the institution	Through this partnership, students have an opportunity to participate in various projects that promote sustainable economic growth and industry development. These include geographic information systems mapping for the City of Peabody, the City of Salem, and an economic geography of Salem's month-long Haunted Happenings, among other initiatives. Through internships with the Enterprise Center, Economic Development and Sustainability, students rotate through various municipalities to explore regional business development challenges. This partnership brings both political and business leaders into the classroom, providing students with important networking opportunities that can help them find employment after graduation. Additionally, Business and Geography faculty have developed courses that focus on local and regional industry trends, which supports both academic and professional learning. The Enterprise Center houses Salem State University's Small Business Development Center, where students can develop business ideas and start their own ventures. The center also hosts educational workshops that focus on small business startup and growth. These workshops are conducted in partnership with the Alliance and Massachusetts Department of Economic Development, and are open to all Salem State students. The Alliance Policymaker Program provides students with opportunities to dialogue with key policymakers at the state level, including the Governor, the Secretary of the Commonwealth, the Speaker of the House of Representatives, and the Senate President.

First Time Classification: The Carnegie Foundation
Teaching

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

material resources more equally available. One way that faculty do so is by incorporating project development that is used to compensate community members and organizations for their resources, energy, and contributions to the execution of the CECL initiative. The Faculty Mentoring Program is funded by a grant from the Boston Foundation. This funding allows faculty and mentors to work on the project.

Acknowledging and addressing power dynamics also requires reciprocity, namely between faculty and stakeholders. Based on the notion that the collective can do more together than individually, faculty encourage stakeholders to engage in realistic, transparent, and accessible communication that involves all parties in the process. To accomplish this, stakeholders encourage an inclusive dialogue of equals where faculty and students can openly discuss what needs to be done. Faculty assign roles and responsibilities that both attend to partners' skills and strengths. For example, the Center for Childhood and Youth Studies regularly meets with faculty, staff, and students to discuss issues, identify strategies for change, and implement them.

E.2.3. Are there mechanisms to systematically collect and share feedback regarding partnerships, reciprocity, and mutual benefit, both from the institution and from the institution to the community?

Yes

E.2.3.1. Describe the mechanisms and how the data have been used to promote mutual benefit:

SSU uses a variety of mechanisms to systematically collect and share feedback from faculty and staff with community partners, to include: community partner breakfasts, Alternative Spring Break surveys of community sponsors, and the Let's Move Salem survey. An example of this includes survey results from the Let's Move Salem survey, which was completed by participating families through the Salem Public School District.

Additionally, faculty who employ the CECL framework often incorporate data collection and analysis into their teaching, which can take the form of pre-test/post-test surveys or interviews. For example, in the Salem Civic Media project, Professor Vincent and his students conducted interviews with students from SSU students and Salem Public School (SPS) students and community partners, SPS students, and SPS teachers. The interviews were primarily conducted via telephone or video conference.

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

ensure mutually beneficial and reciprocal collaborations.

IV. Reflection and Additional Information

(Optional) Reflect on the process of completing this application. What unexpected findings developed across the process? As stated throughout this application, community engagement is embedded in the mission and history of the university: it frames the institution's identity and purpose. At Salem State, community engagement is not just a passing trend but is integrated into every aspect of the university from its very inception. As can be seen throughout this application, community engagement is connected to the central mission and strategies of the university: it is embedded in nearly every institutional decision that shows the dedication to community engagement from every academic unit and administrative department within the institution (curricular, co-curricular, business operations, administration). This can be seen because Salem State takes a holistic approach to community engagement: curricular and co-curricular components work together to ensure that community engagement is not the responsibility of one office or is the responsibility of one person, but instead is a focus across the institution. This can also be seen in the scope of community engagement work, which extends beyond the campus and local community to the nation, and world.

When completing this application, we had an intentional approach to the depth, and impact of the university's community-engaged partnerships. We highlighted long-, medium-, and short-term partnerships to show the breadth of our partnerships as well as longitudinal ones. We also took a collaborative approach to the application by forming multiple task forces that involved individuals from every department across the institution. Administrative leaders, such as the president and provost, were also involved in the data collection and application review process. In addition, we used a top-down or bottom-up approach we used both to ensure that nearly every voice and opportunity to be included in this application. Our inclusive approach amplifies the voices and perspectives not typically associated with community engagement and breathes throughout the institution.

As mentioned throughout the application, Carnegie has been an important partner to Salem State for quite some time. As such, the university has used this application as a tool for self-reflection and to identify what we are doing well, but more importantly, what we can do better. At Salem State, we view this application as a living document that provides opportunities for future endeavors, such as a civic engagement seal on transcripts, and a way to fully utilize Give Pulse to capture holistic assessment data. Our university has created a civic action plan to reflect areas identified through this self-study and to strengthen them. This self-study has already started the wheels of change in alterations/additions in hiring practices, the tenure and promotion process, and learning communities.

First Time Classification: The Carnegie Foundation Teaching

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(Optional) Use this space to elaborate on any question(s) for which you would like us to expand our answer. You can specify the corresponding section and item number(s). One question for which we would like to expand our answer is the following:

First Time Classification: The Carnegie Foundation Teaching

Created by Salem State University on 5/31/2018. Last modified on 5/31/2018.

created the necessity to reference different questions for full answers. It would be better to include fewer sub-components in each question to allow respondents to respond to the question.

Request for Permission to use Application for Research:

In order to better understand the institutionalization of community engagement, it would be helpful to have the responses in the applications available for research purposes for both the Partner for the Community Engagement Classification, the Swearer Center for Peace and Education researchers as well.

Only applications from campuses that agree to the use of their application data for research purposes will be used for research purposes.

No identifiable application information related to campuses that are unsuccessful will be released.

Please respond to A or B below:

A. I consent to having the information provided in the application for research purposes for both the Partner for the Community Engagement Classification, the Swearer Center for Peace and Education researchers as well.
No

B. I consent to having the information provided in the application for research purposes for both the Partner for the Community Engagement Classification, the Swearer Center for Peace and Education researchers as well, I also agree that the identity of my campus will not be disclosed.
Yes